

## Covid - 19 Community Support Information - Trowbridge Area

### Shopping and Prescriptions

|                                                          |                                                                                  |
|----------------------------------------------------------|----------------------------------------------------------------------------------|
| <b>Wiltshire Wellbeing Hub [Support and signposting]</b> | <b>0300 003 4576</b>                                                             |
| 8am - 8pm Mon - Fri                                      | <a href="mailto:wellbeinghub@wiltshire.gov.uk">wellbeinghub@wiltshire.gov.uk</a> |
| 10am - 4pm Sat & Sun                                     |                                                                                  |

Trowbridge Town Council shopping and prescription service **01225 765072**

Wiltshire Centre for Independent Living **0300 123 3442**

**(Please also see attached community group directory )**

### Other Support Groups

Age UK Wiltshire **01380 727767**

The Silver Line **0800 4 70 80 90**  
Free and confidential helpline for older people open every day and night

Carers Support Wiltshire **0800 181 4118**

Alzheimers Support **01225 776481**

Victim Support **01380 738878**  
[wiltshire@victimsupport.org.uk](mailto:wiltshire@victimsupport.org.uk)

### Financial and Housing

Wiltshire Council housing options team **01225 718005**

Wiltshire Citizens Advice **03444 111 444**

Storehouse Foodbank **07702 583143**  
Supporting people in short term need of food and toiletries  
(Referral needed by supporting professional)

Ruksak 45218 **07483 336862**  
Provides essentials of bedding, clothing, toiletries etc.  
to young persons aged 5 to 18 years of age in Wiltshire

Baby Bundles **01225 752713**  
**07901 332829**  
Priority to those whose babies are due imminently and  
those who are desperate for baby clothes

Ruth Brooks Martin  
[rbrooks-martin@spurgeons.org](mailto:rbrooks-martin@spurgeons.org)

### Emotional Support

Mental Health Foundation

[www.mentalhealth.org.uk](http://www.mentalhealth.org.uk)

Samaritans

**116 123**

Anxiety UK

**03444 775774**

Refuge

**0808 2000 247**

Advice on dealing with domestic violence

| COMMUNITY AREA | NAME OF ORGANISATION/ INDIVIDUAL                                  | AREA COVERED (Street, parish, town)                           | SERVICES THEY ARE PROVIDING? (e.g. shopping, prescription/medication pick up, information and advice, outreach to vulnerable/ elderly)                    | CONTACT DETAILS                                                                 |
|----------------|-------------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| Tidworth       | Carolyn Wall                                                      | The Chutes                                                    | General volunteer support (food shopping, prescription/ medication)                                                                                       | carolyn@hatchethill.plus.com                                                    |
| Tidworth       | Helpyourneighbour Wiltshire                                       | Ludgershall and Tidworth                                      | Information and advice, food delivery, shopping and prescription/medication delivery, General volunteer support (food shopping, prescription/ medication) | Carrie<br>helpyourneigh bourwiltshire@outlook.com                               |
| Tidworth       | Everleigh Parish Council                                          | The Parish of Everleigh, Wiltshire                            | General volunteer support (food shopping, prescription/ medication)                                                                                       | Chairman: Cllr Denis Bottomley<br>bottomleyd687@hotmail.co.uk                   |
| Tidworth       | Bulford, Tidworth and surrounding areas COVID-19 help and support | Bulford, Tidworth, Ludgershall, Amsbury and surrounding areas | TBC                                                                                                                                                       | alexandraohara93@hotmail.com                                                    |
| Tidworth       | Ludgershall and Tidworth Pastoral Visiting Team                   | Ludgershall and Tidworth                                      | TBC                                                                                                                                                       | revtimlaundor@gmail.com                                                         |
| Trowbridge     | Broadmead, Trowbridge                                             | Broadmead, Trowbridge                                         | TBC                                                                                                                                                       | Facebook page:                                                                  |
| Trowbridge     | Keovil Emergency Group                                            | Keovil parish                                                 | General volunteer support (food shopping, prescription/ medication)                                                                                       | suzanne.wickham@wiltshire.gov.uk                                                |
| Trowbridge     | Steeple Ashton Parish Council                                     | Steeple Ashton parish                                         | General volunteer support (food shopping, prescription/ medication)                                                                                       | Fran Buffery-King, Chair PC<br>franbuffery@steeple-ashton.co.uk<br>01380 870362 |
| Trowbridge     | Trowbridge Covid19 Assistance                                     | Whole community area                                          | General volunteer support (food shopping, prescription/ medication)                                                                                       | Facebook page:                                                                  |



Extract from Wiltshire Council Covid-19 Community Groups Directory

| COMMUNITY AREA | NAME OF ORGANISATION/ INDIVIDUAL                                | AREA COVERED<br>(Street, parish, town) | SERVICES THEY ARE PROVIDING?<br>(e.g. shopping, prescription/medication pick up, information and advice, outreach to vulnerable/ elderly) | CONTACT DETAILS                                         |
|----------------|-----------------------------------------------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Trowbridge     | Local Area<br>Coordination in<br>Trowbridge and<br>Hilperton    | Whole community area                   | Information and advice                                                                                                                    | Facebook page                                           |
| Trowbridge     | Castlemead and<br>Paxcroft Covid Help                           | Castlemead and Paxcroft                | General volunteer support<br>(food shopping, prescription/<br>medication)                                                                 | WhatsApp group – 07979558900                            |
| Trowbridge     | Trowbridge Town<br>Council                                      | Trowbridge                             | General volunteer support<br>(food shopping, prescription/<br>medication)                                                                 | Lance Allan Chief Exec<br>lance.Allan@trowbridge.gov.uk |
| Trowbridge     | Natalie Hoskins                                                 | The Down / Rodway Close                | Shopping and prescription/<br>medication delivery                                                                                         | the.hoskin.family.wilts@gmail.com<br>07515 918 127      |
| Trowbridge     | Wiltshire Country<br>Fayre                                      | Trowbridge                             | Food delivery                                                                                                                             | 01225 761705                                            |
| Trowbridge     | Trowbridge<br>Covid19 Assistance                                | All of Trowbridge                      | General volunteer support<br>(food shopping, prescription/<br>medication)                                                                 | Facebook page                                           |
| Trowbridge     | Cllr. Horace. Prickett,<br>Southwick Div.,<br>Wiltshire Council | Village of Yarnbrook, BA14<br>6AD      | General volunteer support<br>(food shopping, prescription/<br>medication)                                                                 | horace.prickett@wiltshire.gov.uk                        |
| Trowbridge     | Trowbridge<br>Covid 19                                          | Hilperton and Trowbridge               | General volunteer support<br>(food shopping, prescription/<br>medication)                                                                 | gedo69@hotmail.com                                      |
| Trowbridge     | Hana Taylor                                                     | Queens club gardens,<br>Trowbridge     | General volunteer support<br>(food shopping, prescription/<br>medication)                                                                 | hanajtaylor@gmail.com                                   |
| Trowbridge     | Castlemead and<br>Paxcroft Covid Help                           | Castlemead and Paxcroft                | General volunteer support<br>(food shopping, prescription/<br>medication)                                                                 | Ian Harris – 07979 558900                               |
| Trowbridge     | Seymour Residents<br>Association                                | Seymour Estate                         | Offer of community hub and<br>community messaging                                                                                         | lesleyhorne14@yal.oo.co.uk                              |

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|----------------|-------------------------------------|----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Trowbridge     | Hilperton Parish Council            | Hilperton Parish                                               | Shopping and Prescription/ medication Delivery Telephone enquiries and support                                                         | Gary Boreham<br>gdboreham1@me.com<br>and Cllr Ernie Clark |
| Trowbridge     | Trowbridge Lions                    | Trowbridge community                                           | Offer of a flat bed vehicle for deliveries                                                                                             | Rick Jotcham<br>2rich@jotcham.jpcinet.co.uk               |
| Trowbridge     | Seymour Residents Association       | Seymour Road Estate (Seymour Community Hub, 80 Charles Street) | Community building with disability access to two rooms, a kitchen area (no cooker) outdoor space                                       | TBC                                                       |
| Trowbridge     | Angie and Xander Hulin              | Devizes Road Hilperton and Ashton Close                        | General volunteer support (food shopping, prescription/ medication, social)                                                            | angie.hulin@gmail.com                                     |
| Trowbridge     | Wendy Jones (Volunteer coordinator) | North Bradley                                                  | General volunteer support (food shopping, prescription/ medication, dog walking)                                                       | 07564448919<br>wendy.jones2018@hotmail.co.uk              |