



Roundstone Surgery

Winter 2017

LOVEMEAD
GROUP
PRACTICE

Christmas and New Year Opening



The surgery will be open as normal over the festive period.

We will be closed on:

Christmas Day
25th December 2017

Boxing Day
26th December 2017

New Years Day
1st January 2018

If you need medical advice when we are closed, please call 111.
For immediate, life-threatening emergencies, continue to call 999

Retirement of Senior Partner

Dr Duckworth, our Senior Partner has retired from the practice. He has cared for the Trowbridge community for 30 years.

Dear Patients

I have enjoyed caring for you and your families over the last 30 years. With a lot of joy, and some sadness, I am retiring and my last day with Lovemead Group Practice will be on 30th November 2017.

There have been many changes within the NHS as a whole and in Trowbridge as a Town. Lovemead Group Practice continues to strive to offer locally based family health care to it's patients and I feel honoured to have led this outstanding team since becoming Senior Partner.

Please be assured that my staff and I will do everything we can to make the transition smooth and stress free. It has been a great pleasure meeting and caring for you all. I sincerely appreciate your friendship and loyalty. I wish you continued good health and all the best in the coming years.

*With very best wishes,
Dr Michael Duckworth*

Patients Registered with Dr Duckworth whose surname begins A - L will be allocated a new named GP of Dr Koren Stickland. Patients with surname M - Z will be allocated a new named GP of Dr Gabrielle Shackman (Dr Shackman starts with the practice in January 2018, in the meantime, this list will be looked after by Dr Imogen Batterham).



New Staff and Familiar Faces

The Practice has appointed 3 new staff to join the medical team;

Dr Imogen Batterham will be joining us from 5th December 2017 as a Retained GP

Sister Michelle Clem will be joining our Nursing Team from 11th December 2018

Dr Gabrielle Shackman will be joining us from 8th January 2018 as an Associate GP

Dr Koren Stickland our GP Registrar has now completed her training and will remain with us as an Associate GP.

Dr Megan Penrose our current GP Registrar has been working with us since August 2017.



Parking Warning - Double Yellow Lines

The access path pavement leading to the surgery has been rebuilt and the double yellow lines have been repainted.

Please **DO NOT** park on the double yellow lines; this area is now covered by the parking cameras and you will be fined. This road is narrow and parking here obstructs patients using the car park as well as restricting access for the emergency services especially ambulances who frequently attend.

A New and convenient way to order your repeat prescriptions 0300 123 6242

Prescription Ordering Direct (POD)



The **Prescription Ordering Direct (POD)** service is the easy way for you to order your repeat prescription! All it takes is a simple phone call that you can make from the comfort of your own home – **there's no need to go into your GP practice or pharmacy.**

You'll speak to a trained prescription coordinator who can discuss your needs meaning you'll only order medication when you need it – saving the NHS money to spend on other important services.